



# **SERVICE** **Order Manager**

# Sage CRM Mobile Solutions



‘Sage CRM’s mobile integration and the number of apps available for various mobile devices are of particular value to our roaming sales force’

Ori Saban,  
Managing Director,  
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## Do you want to be more productive outside the office?

Sage CRM offers a range of solutions for you and your mobile workforce, ensuring you can access all the information you need from Sage CRM on your mobile device regardless of your location.

Having access to this critical customer information on the road ensures you have the information you need to prepare for important customer meetings and make great sales pitches.

Additionally, your customer service teams can access details of their customer cases when on the road or at customer sites, helping them to become more productive and service your customers more effectively.

## Benefits snapshot

- A new optimised mobile UI experience ensures you and your team can access key CRM information, from anywhere
- Perform key sales activities quickly and easily with Sage CRM’s native mobile apps
- Access your key customer information; schedule and manage activities; view history; and record emails, calls, and notes from your mobile device
- Work effectively on the go and quickly search and update contacts, opportunities, leads and cases
- Run and view reports on the move and make better, more informed business decisions

## Sage CRM Mobile

Our mobile CRM solution has been updated to include one optimised mobile experience for all modern devices. It enables you to access your key CRM data anywhere, anytime on any mobile device.

Sage CRM’s mobile solution supports Apple iPhone, Android smartphones and the latest tablet devices, delivering a rich, browser-based user experience and enabling you to work productively from any location. You can easily check on the progress of a customer order and find out which customers you need to call.

You can search and update contacts, opportunities, leads and cases and run and view reports on the move for ultimate efficiency.



> Discover how Sage CRM mobile can help your workforce be more productive on the road in this short video: [bit.ly/sagecrmismobile](http://bit.ly/sagecrmismobile)



► Sage CRM Sales Tracker for Windows 8, Sage CRM for iPhone, and Sage CRM for Android\* gives mobile sales people access to real-time data for managing their business relationships

## Native mobile apps empowering your sales teams

### Sage CRM for Android\*

Sage CRM for Android gives your sales team real-time access to Sage CRM sales and contact data using their Android devices regardless of their location, and keeps them up-to-date with their latest sales activities. Sage CRM for Android helps your sales users to be more efficient and lets them add new appointments, opportunities and tasks when away from the office. They can also track key customer communications such as SMS, emails and calls and record them in Sage CRM.

### Sage CRM for iPhone

Sage CRM for iPhone gives your mobile sales workers up-to-the-minute customer and prospect information on the road so they can prepare for every sales pitch and call.

This helps them become more efficient and organised inside and outside the office. And they can manage their business relationships no matter where they are.

You can use this dedicated app to access your key opportunities, appointments and tasks, and add your phone contacts as a Person or Lead record in Sage CRM. Native integration with Apple iPhone allows you to map appointments, log outbound calls, emails and text messages, and add your appointments and tasks to your phone and push them up to Sage CRM when you are back on line.

Additionally, customisation capabilities let you display custom fields for people and opportunities on the Sage CRM for iPhone app.

### Sage CRM Sales Tracker for Windows 8

Sage CRM Sales Tracker for Windows 8 gives mobile sales people view-access to Sage CRM sales and contact data on the road using Windows 8 tablet devices. Sage CRM Sales Tracker gives you access to your Sage CRM Company, Contacts and Opportunity records. You can easily build a list of opportunities key to your sales pipeline and drill down to record details to get a full picture of the opportunity you are working with. Sage CRM Sales Tracker can also be accessed via a Windows 8 PC.

\*The Sage CRM for Android app will be available in March 2015

## About Sage CRM

Over 15,000 small and medium sized companies across the globe use Sage CRM every day to accelerate sales, drive business productivity and make every customer interaction count. It is used by enterprising, growing companies seeking new ways to interact with customers, leverage the power of social media and take advantage of the latest mobile developments to further grow their business. When combined with Sage ERP, our customers enjoy better business insight, increased efficiencies and productivity, and gain a single, customer-centric view across their entire business. So whether you're just starting out or have already grown to several hundred employees, Sage CRM can help accelerate your business success.

Accelerate your business success with a free 30-day trial of Sage CRM Cloud at [www.sagecrm.com](http://www.sagecrm.com)

